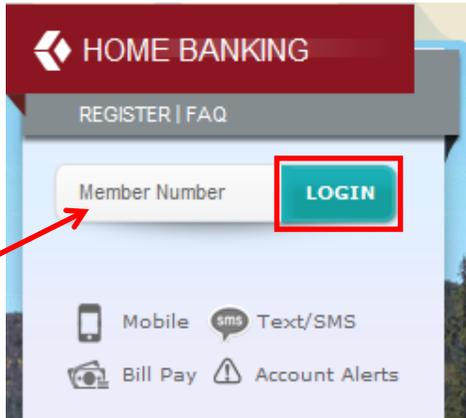
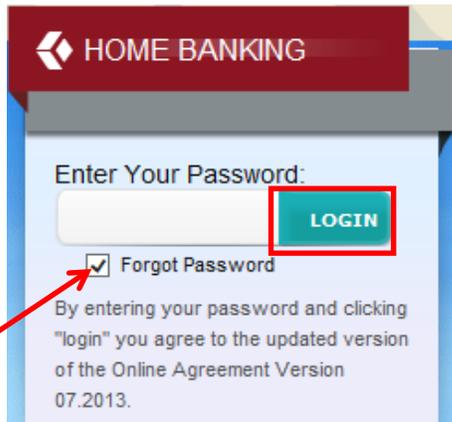


1. Enter your member number in the login field, and click "Login."



2. On the next page it will ask you for your password. Leave this field blank, check the box below that says "Forgot Password," then click "Login."



3. You will then be prompted to select a delivery option to receive a Secure Access Code. Make your selection and click "Submit."

Login
 Select Delivery
 Enter Access Code
 Create Password

Forgot Your Password?

Please choose where you would like us to deliver your Secure Access Code from your contact preferences below. You will be required to enter the delivered access code on the next page, and will then be prompted to create a new password.

- I already have a Secure Access Code
- (***) *** - 0505 (SMS Text Message)
- (***) *** - 0505
- (***) *** - 3723
- (***) *** - 3723 (SMS Text Message)
- XXXgers@XXXuscu.com
- XXXXkley@XXXuscu.com
- XXXXvens@XXXXnking.com
- XXXXXX.presley@XXXXnking.com
- XXXylor@XXXuscu.com

Secure Access Code delivery generally takes less than a few minutes, depending on contact channel. However, during times of high system usage, delivery may take longer.

4. Enter the access code you receive and click “Submit.”



Enter Delivered Secure Access Code

Once you receive your Secure Access Code, enter it below.

Secure Access Code *

If you close your browser prior to entering your code, you may return to this page by selecting the 'I already have a Secure Access Code' option from the delivery selection screen. NOTE: Secure Access Codes are only valid for a limited time, and cannot be reused. If your code has expired, you must restart the log on process.

5. You will then be prompted to create your new password. Enter in your new password in both fields, then click “Submit.” *(Please review the requirements listed for creating your password. There are additional tips at the bottom of this document that give instructions on creating a strong password.)*



Change Your Password

You can change your online banking password using the fields below. Type in your old password and your new password twice for confirmation.

Change Password

Change your password using the fields below.

New Password *

Confirm Password *

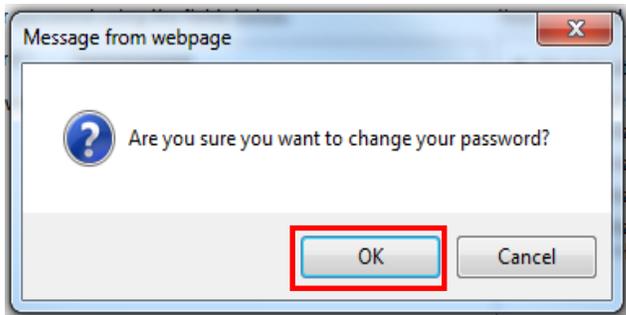
Password Requirements

Your password must meet these requirements:

- Must be at least 7 characters
- Cannot be more than 15 characters
- Must contain at least one number
- Must contain at least one uppercase character
- Must contain at least one lowercase character
- Must contain at least one of these special characters: `~!@#5% ^&*[]_+-=()|:;';<>?.,\^

*Note: Fields marked with * are required fields that must be provided.*

6. There will be a pop-up asking you to verify your password change. Click “OK.”



7. Your password has now been changed and you will be taken to your Home Banking overview.

Creating a Strong Online Password

Avoid a “Universal” Password

Don't use the same password for sensitive accounts like online banking and email accounts. Create a unique password for these and other important accounts. If one account is compromised, you don't risk all of your information becoming accessible to a cyber-criminal.

More Characters Create Stronger Passwords

A strong password has at least 8 characters, a super password has 12 characters and researchers estimate it would take 17,134 years for a hacker to crack. Those four extra characters might seem like a pain, but they substantially decrease your vulnerability to online criminals. Be sure to include at least one number, one special character (!@#\$\$%^&*) and one upper case letter.

Here's an example:

To create a super password start with a sentence: A cat has nine lives. Remove the spaces: acathasninelives

Insert special characters, numbers and upper case letters: aC@thAs9llv3s

Change and Update Passwords Regularly

To maintain effective passwords, it's a good idea to change them on a regular basis. Set an automatic reminder on your calendar or cell phone to change your passwords about every three months. Also update your password recovery information like email addresses and phone numbers. If you forget your password, these channels are the easiest, most effective ways to reset your password.

Keep Your Password Reminders in a Safe Place

Don't write your passwords on notes or in computer files that are easily accessible. If you need to store a hard copy, keep it in a safe place away from your computer. If you store your passwords in a file on your computer, give the file an inconspicuous name. Don't save it as "Usernames and Pass- words"

Extra Layers of Security Protect You

Sometimes answering additional security questions or entering a password or access code for specific actions can seem inconvenient. Online merchants and retailers know that these extra layers of security can sometimes seem like a nuisance, but they are in place to offer you the highest level of security available. Additional layers of security are a deterrent to cyber-criminals and an additional layer of protection for you.